

## **BT Cloud Voice**

A truly flexible cloud-based phone system



- A long-term flexible solution that adapts to your business needs
- Manage business calls quickly and easily
- Work better with colleagues
- Save money on set-up, maintenance & calls
- Have the reassurance that BT will support you and provide everything you need

As it's cloud-based, your people can use all of the office features from wherever they can get on the internet, whether they're in the office or not. Maintenance and upgrades are automatic, without the need for any costly and disruptive on-site visits.

For the company looking for all the features of a full blown on-premises system, but without the costs, maintenance, and location headaches of hosting it yourself, BT Cloud Voice could be just the ticket.

## BT Cloud Voice – User Feature Packs

There are three User Feature Packs to choose from, available on 12- to 60-month contracts. You can choose different packs for each BT Cloud Voice user, depending on which call management features they need. In the table below, we've highlighted the key features that are available with each User Feature Pack.

Features	Basic	Connect	Collaborate
Online portal	~	<b>~</b>	~
Automatic call routing	~	<b>~</b>	~
Call forward	~	<b>&gt;</b>	~
Call transfer	<b>&gt;</b>	>	*
3-way calling	<b>&gt;</b>	>	*
Call Director		>	<b>*</b>
Voicemail to email		>	<b>~</b>
UC Business		Optlonal	*
UC Team			~
Hot desking	<b>~</b>	Optlonal	Optlonal
CRM Integrator		Optlonal	Optional
Receptionist Console		Optlonal	Optional
Call recording		Optlonal	Optional
Cost per month	£6.40	£8.80	£13.60
Cost incl. Unlimited Calls	£13.40	£15.80	£20.60

## BT Cloud Voice – IP handsets

Choose from a range of IP desk phones, conference phones, or cordless handset.

BT Polycom VVX301 Basic IP desk phone



BT Polycom VVX411 Mid-range IP desk phone



\* Unlimited Calls Package will apply to all users. All prices exclude VAT.